COUNSELLING SERVICES



Northern Ireland Libraries

Read Yourself Well: Self-help work books on various mental disorders such as; depression, anxiety disorders, addiction, fibromyalgia, abuse and many more.

Email: enquiries@librariesni.org.uk

Customer Support Line – 0345 450 4580 \$\cdot\$

Monday – Thursday 9:00am – 8:00pm Friday – 9:00am – 5:00pm Saturday – 10:00am – 4:00pm

These books are currently on shelves in Antrim, Carrickfergus, Ballymena Central, Ballycastle, Coleraine, Cookstown, Maghera and Rathcoole libraries.

Victim Support NI

Victim Support NI

Contact: 02890243133 / 02825630784 Website: info@victimsupportni.org.ni Opening hours: Monday-Friday 9am-5pm

Gives support to anyone affected by any type of crime, both reported and unreported incidents. Provides emotional support, information and practical help to victims, witnesses and others affected by crime. There is also a Witness Service available to anyone attending court as a prosecution witness and can accompany the individual throughout the process. There is a Criminal Injuries Compensation Service available to advise and assist individuals.

No referral required, the individual can access the service via telephone.



WAVE Trauma Centre

Contact: 028 2766 9900

Email: info.ballymoney@wavetrauma.org
Address: 13 Castlecroft Main Street,
Ballymoney, Co Antrim, BT53 6TD

WAVE offers:

- Counselling(The duration of sessions is approx 50 minutes each and there is a maximum of 12 sessions available)
- Psychotherapy
- Advocacy
- Outreach Support
- Welfare Advice
- Health and Wellbeing

WAVE: Monday to Friday from 9am – 5pm (Armagh, Ballymoney, Belfast, Derry Londonderry & Omagh). Evening appointments available in both our Belfast & Armagh centres (5pm – 8.30pm)

NewLife Courseling

New Life Counselling

Contact Details: 25 Ardoyne
Road, Belfast, Co. Antrim, BT14 7HX Tel: 028
9039 1630

Unit 20, North City Business Centre, 2 Duncairn Gardens, Belfast, BT15 2GG **Tel:** 028 90 746184

Website: www.newlifecounselling.net

Referrals can be submitted online through website. Referral can be made by: G.P and the individual.

Counselling is provided for children, young people, adults, families and couples. Available 1:1 and group based therapy. Parenting skills programmes available and self-help groups. The service is open to anyone regardless of gender, age (5 yrs +), religion, sexual orientation, ethnic or cultural background. Our facilities are also designed to promote disabled access and we offer a tailored counselling service for the deaf community.



Cedar Foundation

Contact details: Ballymena

Office: 1A Woodside Road Industrial Estate, Woodside Road, Ballymena, BT42 4JQ.

Tel: 028 25 659111

Web: www.cedar-foundation.org/

Cedar provides services that around the individual needs of each person are delivered throughout Northern Ireland. Services include;

- Vocational and employability services
- Brain Injury services
- Supported employment
- Specialist ASD services
- Youth Support
- Supported Living
- Residential Care
- Floating Support



Nexus

Nexus provides 1:1 counselling services to men and women who have experienced sexual violence and/or abuse.

Contact Details: Belfast Office- 119 University Street, Belfast, BT7 1HP. **C** 028 9032 6803.

Londonderry Office- 38 Clarendon Street, Londonderry, BT62 3NG. **\$\Circ\$** 028 7126 0566.

Outreach Centres available in Carrickfergus, Lisburn, Coleraine, Limavady, Ballymena and Magherafelt.

Referral: Self-referral accepted by telephone. Our services include:

- Specialist Counselling, Education Workshops
- Professional Training, Support Services
- Post Counselling Support, Representation.

<u>Links Counselling Service</u>: committed to providing for you, a professional and accessible service within various locations across the Trust areas.

Your GP will do an initial assessment to ensure LINKS is the best service for you.

WHAT DO WE DO?

After your referral, one of our Counsellors will contact you for a triage phone call. This counsellor will talk with you and help assess what might be the best course of action for you to feel well again. This might be one of the following options;

- Group Programme Rebound (Building Resilience)
- 1-to-1 Talking Therapy
- Computerised CBT (Cognitive Behavioural Therapy)
- · Community programmes

www.linkscounselling.com for self-referral



Call Lifeline on: 0808 808 8000

Deaf and hard of hearing Textphone users: 18001 0808 808 8000

Lifeline counsellors are available 24 hours a day, seven days a week to listen and help, **in confidence**.

Lifeline counsellors are experienced in working with trauma, suicide, self-harm, abuse, depression and anxiety. You will receive immediate help on the phone. Should you need further support we can provide a face-to-face counselling appointment in your local area within seven days.

Lifeline also provides support and guidance to families and carers, concerned friends, professionals, teachers, youth workers, clergy and communities. Remember, Lifeline is available 24 hours a day, seven days a week. Just call.



Larne Well-Being Hub

Address: Office Unit 2 Moyle Medical Building 14a Old Glenarm Road Larne BT40 1RW

Contact 028 2827 3335 for referral. Larne Well-Being Hub provides support and guidance to those affected by any mental health issues, such as anxiety, depression, addiction/substance misuse, and suicide/self-harm. Counselling is available (age 4 years and up).

Larne Well-being Hub has a Facebook page that you can contact for advice and support.

Mindwise Talking Therapies Service

This service offers individuals a range of psychological interventions; cognitive behavioural therapy, counselling and coaching. All which support recovery journeys and initiate personal discovery. This service offers six one to one sessions. Suitable for adults aged 18+.

Tel: 02890 402323

Email: talkingtherapies@mindwisenv.org

<u>Address:</u> MindWise, Pinewood House, 46 Newforge Lane, Belfast, BT9 5NW.

Action Mental Health New Horizons

AMH New Horizons in Antrim assists adults recovering from mental ill-health. We offer a range of person- centred programmes in a friendly, relaxed atmosphere to support your recovery. They offer;

- •Personal Development Programmes (e.g. emotional wellbeing, stress management)
- Vocational Skills training (e.g. retail, health & social care, customer service etc)
- •AMH Employment programme.
- Social & Recreational Activities.

Tel: 028 9442 8081 Web: www.amh.org.uk

Address: 4A Steeple Road Antrim, BT41 1AF

PAL: Anxiety and Depression Support Group

Where: Ground Floor Moyle Medical Building 14a Old Glenarm Road,

Larne, BT40 1RW.

When: Wednesday 20th November 7pm-9pm

- Guided workshop to boost mood
- Learning positive ways of coping with depression and anxiety
- Confidential support

Email: Pal.larne@yahoo.com

Phone: 02828273335

COVID-19 Response - Telephone & Alert Service (Antrim & Surrounding Areas)

Service provided to anyone in the community who is feeling vulnerable and isolated due to the Covid-19 virus. The call will check on your wellbeing, listen to any concerns and provide support where possible. Also, offers a delivery service for food and prescriptions.

Telephone: 028 9446 4619

OCD Action

OCD-Action provides support and information to anybody affected by OCD (obsessive compulsive disorder). They offer support lines, information and support groups.

Support line: 0845 390 6232

Email: support@ocdaction.org.uk

OCD Aware Support Group (Peer led):

7:30pm – monthly on a Thursday

Tel: 07522545258

Email: christinacushy@gmail.com

More info can be found on their websitewww.ocdaction.org.uk/supportgroups/online2



Stress Control Classes

To register email:

stress.control@northerntrust.hscni.net 'Stress Control' is a six-session cognitive-behavioural therapy class used extensively in community-settings by the NHS (UK) and HSE (Ireland) and across the world. You can find out more here:

https://ni.stresscontrol.org/

As you can't come to a regular Stress Control class due to the current circumstances, Stress Control will come to you and live stream the sessions. Each session will be available on the YouTube channel from 9am and will be 62 hours after the start time.

Dates-

Monday3rd May Thursday 6th May Monday 10th May Thursday 13th May Monday 17th May Thursday 20th May



Danielle Gallagher- Bereaved by Suicide Service Officer Holywell Hospital Site, Inver 3, 60 Steeple Road, Antrim, BT41 2RJ.

Tel: 028 9441 3544

Email:

danielle.gallagher@northerntrust.hscni.net

Carrickfergus- 7:30pm – 9:30pm The Marina, Marina Buildings, 3 Quayside, Carrickfergus BT38 8BJ



Bereavement

Volunteers in the Northern Area provide support in and around Antrim, Ballymena, Larne, Ballymoney and Magherafelt.

Referral can be made by oneself, GP, social worker or parent. Cruse suggests self-referral is more preferable.

Contact: 028 9079 2419 Website: www.cruseni.org

On average a client will receive around 6 sessions. Cruses are reluctant to see client's until 12 weeks after the bereavement due to the natural cycle of bereavement.

Cruse provides advice and counselling for;

- Bereavement through suicide
- Bereavement through drugs and alcohol
- Bereavement through trauma
- Bereavement through violence and crime
- · Bereavement through crisis

Addiction Services

Drug and Alcohol Intervention Service for Youth (DAISY)

DAISY provides therapeutic treatment and support services for children and young people, aged of 11 - 25, who are misusing substances including support for family members

Type of service: Treatment and support

Contact: 07923129559

Telephone: 028 9043 5815

Website: www.start360.org

Email: daisy.east@start360.org

Treatment and support services:

- Talking therapies; counselling, CBT, etc.
- Mentoring/Key working
- Support for families
- Family therapy/ Structured family support
- Structured activities
- Advice and support
- Drop in (*Or can offer Drop in clinics)
- Support group(s) or Group support



Externs Community in transition Health and Wellbeing Project Carrick and Larne will be offering support to anyone impacted by mental health. drugs or alcohol via telephone, WhatsApp, video calling. If you need support please contact:

Sharon: 07442533165 Patricia: 07974269587

Temporary email: Reachout@extern.org

Crisis Intervention Project

If you are having suicidal thoughts, or know somebody who needs help urgently, you can

Extern's Crisis Line on (FREEPHONE) 0800 085 4808 Monday -Tuesday 9am - 5pm Wednesday - Friday 9am - 9pm

Extern's Crisis Response is a de-escalation service that offers over the phone therapeutic talking techniques to support those facing crisis: get positive messages, mindfulness techniques. coping strategies, reflection and ideas of self-care during this time

> Find us on Facebook and Twitter @ExternCarrick/Larne @ExternCrisisTeam Email: Reachout@extern.org



This Service provides evidence-based wellbeing therapy and specialist interventions to support people across Northern Ireland to reduce harm and work towards their own recovery goals. They offer family support, substance misuses court and counselling.

To refer:

Email: enquiries@addictionni.com

Call: 028 9066 44 34 Address: Addiction NI Lombard House 10-20 Lombard Street

Belfast BT1 1RD



Al-anon is a service that supports families and friends of those who abuse alcohol and are affected by this person's drinking. There are support groups across the country where you can come and meet individuals who share their experiences in order to solve their common problems. Age 12+.

Contact 028 9068 2368 or email enquires@al.anonuk.org.uk for referral.

Larne Support Group - Thursday 8:00pm Gloucester Park Day Centre Gloucester Avenue Larne Co Antrim

BT40 1PD

ADDICTION SERVICES CONTINUED

ASPIRE - NIACRO

Aspire works with young men aged 16-30 involved or reinvolved with the Criminal Justice system, and are involved in paramilitary activity/at risk of becoming involved and/or are at risk of accruing drug debt.

What Aspire can help with:

- Accommodation / Housing
- · Employment, Education, Training
- Community (Threat / Intimidation)
- Finances / Benefits / Debt and Money Management
- Family & Personal Relationships
- Substance Misuse & Addictions
- Health (Physical & Mental)
- Personal Skills, Lifestyle Choices, Motivation & Attitude

Please contact: lisa.mcnamee@niacro.co.uk

If you would like any further information or you would like to make a referral

Please contact

lisa.mcnamee@niacro.co.uk

Eating Disorder Support



Beat Eating Disorders

Helpline: 0808 801 0677

Studentline: 0808 801 0811

Youthline: 0808 801 0711

This is a website that educates individuals suffering with eating disorders by educating them on

- Their health and treatment
- Exercise advice
- Food shopping
- Routine
- Body image concerns and social media
- · Managing difficult emotions
- Public health advice.



Eating
Disorders
Association
Northern
Ireland

This service provides support, information and understanding to people with eating disorders as well as their families and friends. They offer:

- One to one therapy
- 24 hour helpline
- Advocacy service
- Drop in centre
- Online support classes
- Support Groups

Contact: 028 9023 5959

Address: Merrion Business Centre, 58

Howard Street, Belfast, BT1 6PJ



NHSCT Eating Disorder Service is a community outpatient service for adults who have a primary diagnosis of an Eating Disorder Anorexia Nervosa (AN), Bulimia Nervosa (BN) and Atypical Eating Disorder (mixed presentation). This service also has a voluntary support group called Stamp ED. Both services are available 9am – 5pm Monday to Friday.

Contact: 028 9441 3307

Addrses: The Villa, Holywell Hospital, 60

Steeple Road, Antrim

Getting referred:

If you think you, or someone you know has an Eating Disorder, the first step is to visit your GP. Your GP will carry out a thorough assessment to rule out any other medical cause for your symptoms. They will then refer to Community Mental Health Team and Eating Disorder Service for assessment and treatment.

Useful Websites for Eating Disorder Support

www.mengetedstoo.co.uk - Men Get Eating Disorders Too: National UK Charity for Men with Eating Disorders.

www.maudsleyparents.org - Maudsley Parents: A site for parents offering information on eating disorders and the family based treatment approach.

www.eatingdisordersandpregnancy.co.uk - Eating Disorders and Pregnancy: Information. Pregnancy can be a difficult time for some women with eating disorders as they experience changes to their weight and shape, and eating disorders can increase the risk of adverse maternal and infant outcomes.

www.patient.info/health/anorexia-nervosa-leaflet - Info from Patient.info about Anorexia

www.patient.info/health/bulimia-nervosa-leaflet - Info from Patient.info about Bulimia

Parenting and Carers Help



Homestart-Antrim District

Home-Start is a local community network of trained volunteers and expert support helping families with young children through their challenging times. How home-start can help:

- Accessing local services
- · Free voluntary confidential support
- · Group support
- · Home visiting
- Money Management

Telephone: 028 9442 8090

Address: Home-Start Antrim District, 12b Market Square, Co Antrim, BT41 4AW. Email:info@homestartantrim.org.uk



Carers NI

Carers NI provide information, rights and entitlements advice to carers.

Contact: advice@carersni.org 028 9043 9843. Monday-Thursday 10-4

Barnardos Young Carers Scheme

Believe in children



For 8-18 year olds that are adversely affected by their caring responsibilities when looking after &/or supporting a parent or sibling

Contact

Telephone: 028 79631344

Email: youngcarers@barnardos.org.uk



Parenting NI

Offers services to support parents and carers including, a Freephone helpline, face-to-face support, counselling, parenting programmes.

Support line: 0808 801 0722 Office line: 028 9031 0891

web:www.parentingni.org Email:

help@parentingni.org

Counselling services for individuals bereaved



Cruse

Bereavement Volunteers

in the Northern Area provide support in and around Antrim, Ballymena, Larne, Ballymoney and Magherafelt.

Referral can be made by oneself, GP, social worker or parent. Cruse suggests self-referral is more preferable.

Contact: 028 9079 2419 Website: www.cruseni.org

On average a client will receive around 6 sessions. Cruses are reluctant to see client's until12 weeks after the bereavement due to the natural cycle of bereavement.

Cruse provides advice and counselling for;

- · Bereavement through suicide
- Bereavement through drugs and alcohol
- Bereavement through trauma
- Bereavement through violence and crime
- Rereavement through crisis



Bereaved By Suicide

Danielle Gallagher- Bereaved by Suicide Service Officer Holywell Hospital Site, Inver 3, 60 Steeple Road, Antrim, BT41 2RJ.

Tel: 028 9441 3544

Email:

danielle.gallagher@northerntrust.hscni.net

Carrickfergus- 7:30pm – 9:30pm The Marina, Marina Buildings, 3 Quayside, Carrickfergus BT38 8BJ

Perinatal Services



Association NI

A source of support and information for those suffering the effects of pregnancy loss.

No referral is required.

Telephone:

0289336 3384/ 07743950566

Website:

www.miscarriageassociationni.org.ni

info@miscarriageassociationni.org.uk

Services Available:

- pregnancy loss helpline
- live chat service
- telephone support volunteers
- email support service
- online support options



Formerly We Are Pangs

The Parent Rooms is a perinatal mental health charity which creates a circle of support around parents who are emerging from personal struggles to live full and healthy lives.

Get in touch on 028 9087 7777 or www.parentsroom.co.uk

They offer;

- Online Peer Support
- Peer Support Groups
- Peer Support Training
- Counselling
- Wellbeing Programs
- Self Help Resources
- Guidance and Advice

They take both self-referrals and referrals from professionals for patients up to two years after birth



SANDS

A charity supporting anyone affected by the death of a baby and promoting research to reduce the loss of babies' lives.

There is a SANDS befriending services available in the Antrim Area and a support group, which requires no booking/ no referral required.

Antrim Support Group: 1st Thursday of every month at 7:30pm in Antrim Day Centre. **C** 07587248977

Cookstown Support Group: 3rd Wednessday of every month at 8pm in Beacon Centre. \ 07876558096

SANDS NI helpline: 07740993450 📞

SANDS Website: www.sandsni.org

SERVICES SPECIFIC TO POLICE OFFICERS AND VETERANS

Police Rehabilitation & Retraining Trust

Tel: 028 9042 7788 | Text Relay: 18001 028

9042 7788

Website: servicesadmin@prrt.org
Address: Maryfield, 100 Belfast Road,

Holywood

Co. Down, BT18 9QY

Monday - Friday 09:00 to 17:00

We support thousands of retired and retiring police officers to create the future they want after policing, offering;

- PSYCHOLOGICAL THERAPIES
- PHYSIOTHERAPY



Combat Stress

Helpline: 0800 138 1619

Helpline text: 07537 404719

Helpline email: helpline@combatstress.org.uk

We offer a range of treatment services in the community, at our specialist centers, on the phone and online, and we develop a personalized program for each veteran's individual needs. Combat Stress provides the UK's only residential treatment for veterans with trauma-related mental health problems. Highly trained staffs have specialist knowledge of veteran trauma. Our unique combination of psychological and psychiatric treatment and occupational therapy benefits the most unwell veterans.

Services supporting individuals in relationships or victims of abuse



Relate's vision is a future in which healthy relationships form the heart of a thriving society. Relate's mission is to enhance emotional wellbeing in individuals, couples, families and communities by delivering professional counselling and therapeutic services. They offer support with;

- Relationship Counselling
- Family Counselling
- Domestic Violence and Abuse Services
- Psycho-Sexual Therapy Services
- Relate Teen
- Separation Counselling
- Adoption and Fostering Counselling Support
- Maternal Mental Health
- Relationships And Sexuality Education
- Children Under 10

For referral see below:

Address:

9 Cushendall Road Ballymena BT43 6HA

Tel: 02890 323454

Email: office@relateni.org





Referral Information: Self-referral accepted.

Contact Nuala (Larne) 028 2563 2136 OR 07395796838

Address: 75 Main Street, Larne, BT40 1JE

24 HOUR DOMESTIC VIOLENCE HELPINE-08089171414

Service provides support, information and training;

- Understanding the short and long term impacts of DV on survivors and their children
- Children's homework club
- Child domestic violence
- Refuge
- Resettlement and follow up help
- Domestic violence floating support
- LGBT domestic abuse
- Drop-in
- Support Groups.



Men's Advisory Project

Tel: 028 9024 1929 (Belfast)

Email: info@mapni.co.uk

Address:

Cathedral Buildings, 64 Donegall Street, Belfast, BT1 2GT.

Self-referrals accepted. The service covers all of Northern Ireland.

MAP exists to provide counselling services for men experiencing domestic abuse. We provide support and facilitate you to understand your options and make your own choices and decisions. We also offer support and counselling services to men who have previously left a violent or abusive relationship and who are still experiencing the effects. All of our services are offered across Northern Ireland from various bases.

Lesbian, Gay, Bisexual and Transgender Community Support



Broken Rainbow

The only UK National LGBT Domestic Violence Helpline, providing confidential support to all members of the Lesbian, Gay, Bisexual and Trans communities, their families and friends, and the agencies supporting them. The helpline provides an understanding of sexual identity issues along with the impact of domestic violence.

Contact

Helpline: 0300 999 5428

Opening Times: Mon - Thurs 10am - 8pm. Tues - Wed 10am - 5pm (Tues 1pm - 5pm is a Trans specific service). Email: help@brokenrainbow.org.uk web: www.brokenrainbow.org.uk Online Chat service also open seven

days a week (see website)



Belfast Butterfly Club

Support network for transgendered people and their families. Provides a safe and friendly place in which any trans person can be their authentic selves and share any problems and issues they may be having. The group meets weekly and does not discriminate against anyone within the trans spectrum, all are welcome.

Helpline: 07704799352

E-mail: trans@belfastbutterflyclub.co.uk Address: 98 University Street, Belfast,

BT7 1HE, NI.

*Please note that the phone service is only

available: Wednesdays 8pm-10pm



The Rainbow Project

Supporting health and wellbeing for the LGBT+ community and their families. Co-cultural counselling

for individuals and couples; health and wellbeing sessions; befriending support; personal development

(regional); sexual health testing and support/advice; regional LGBT peer and support groups; advocacy support; OUT North West (youth support in NorthWest); relationships and sex education for young people; same sex family support; family support.

Contact

Tel: 028 9031 9030

project.org

Address: Belfast Office 23-31 Waring Street

Belfast BT1 2DX Further information: info@rainbow-

web: www.rainbow-project.org



CARA- FRIEND

Voluntary counselling, befriending and information organisation for lesbians, gay men and bisexuals.

Contact

Tel: (028) 9089 0202

Email: admin@cara-friend.org.uk
Web: www.cara-friend.org.uk

Address: War Memorial Building, 9-13 Waring Street, Belfast, BT1 2DX.

Cara-Friend LGBT & Youth

Suitable for anyone aged 12-25. The service runs youth groups within a safe space and a peer-led ethos where young LGBTQ+ people are volunteer leaders. The most important goal of Cara-Friend LGBTQ+ Youth is for young people to be able to be themselves, however they might identify themselves.

Contact

Tel: (028) 9089 0202

Ballymena Group: meets fortnightly on Thursdays from 3.45pm – 5.45pm, N-Gage Centre.

Belfast

group: runs every Monday and Friday in the Belfast LGBT Centre, 23-31 Waring Street. Monday is our programme and workshop evening, open to all ages 12-25 and runs from 6pm-9pm. Friday is our youth drop-in evening, 12-15s from 6pm-8pm, and 16+ from 8pm-10pm.

For more

information:contact:lee.cullen@cara-friend.org.uk (Belfast) or joanne.mcparland@cara-friend.org.uk (Cookstown & Ballymena)



HERe NI

HERe NI is a community organisation and registered charity based in Belfast. We are here to support lesbian and bisexual women and our families and improve the lives of L & B women across Northern Ireland. We do this in lots of different ways: through providing information; peer support; facilitating training; lobbying government and agencies on your behalf, offering a community space for meeting and much more.

Contact

Tel: 028 9024 9452

Email: tracey.mcdowell@hereni.org Address: 23 -31 Waring Street,

Belfast, BT1 2DX.

TransgenderNI

Transgender NI

Transgender NI support and advocate for the rights of trans people in NI. They also run a resource centre which is now a thriving hub of activity, support and advocacy for the Trans community and their friends and families in the city.

Contact

Tel: (+44) 0300 302 3202

Email: info@transgenderni.org.uk Address: 98 University Street, Belfast.

Web: belfasttrans.org.uk